

FREIGHT FORWARD > PEOPLE™



CELEBRATING 40 YEARS

PRIORITY WORLDWIDE



MISSION STATEMENT

Our philosophy is to ensure the **ULTIMATE** customer experience and facilitate the creation of new, sustainable business through enhanced team cooperation and employee awareness.



OUR COMMITMENT

As a global logistics provider, Priority Worldwide recognizes that we operate within a carbon intense industry. Accordingly, Priority Worldwide has developed genuine, extensive initiatives designed specifically to protect the environment and create a healthy workplace for its team. The effect is a unique, worldwide organization that's woven sustainability initiatives into its core mission whilst providing best in class service.

QUALITY POLICY

Priority Worldwide is committed to provide the ultimate customer experience in global logistics. Quality service shall be provided by responsive employees, on-time delivery, client education and regulatory compliance.

We further commit to limit our impact on the fragile ecosystem that we live in through concrete, measurable actions.



Protect our environment through our purchasing decisions, energy conservation, waste management efforts and by being discretionary about the types of business we handle



Respect fellow employees and foster individual professional growth through regular training and employee recognition programs



Inspire individuals to continually improve operational and quality processes through the routine review of quality objectives



Operate with integrity 24/7 by embodying the highest standard in business ethics and practices



Rise to the challenges and opportunities of the complex global arena that we operate in



Instill a reverence within our organization for the environment and its inhabitants



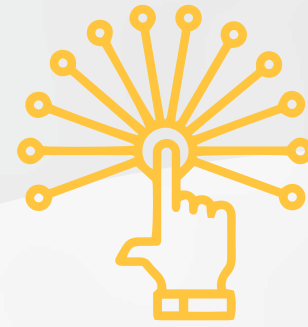
Transcend industry standards to become a pillar of excellence within our community



Yield results that ensure stable growth for the company and its employees without sacrificing our values

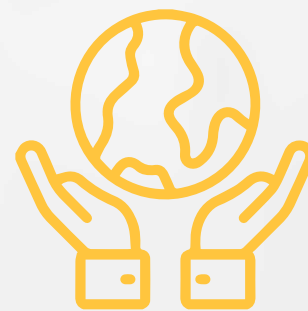


VALUES



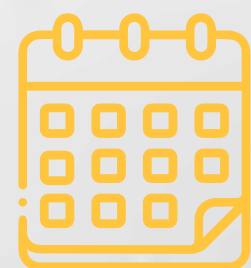
Extensive community outreach promoting green business practices and education of school children

Priority Worldwide corporate facilities are used for tours, demos and training by the community



Since 2009, **10%+** of net profits have been donated to environmental organizations

Workplace commitment including take your day, make your day, team green, yoga, dietitian support, and many more



ALL GLOBAL STAFF ARE GIVEN PAID VOLUNTEER DAYS ANNUALLY. ADDITIONAL DAYS ARE GRANTED WHEN THE VOLUNTEER WORK IS FOR ENVIRONMENTAL ORGANIZATIONS



FACILITIES TO CORPORATE RESPONSIBILITY



PRIORITY WORLDWIDE'S GLOBAL HQ HAS A ROOFTOP SOLAR ARRAY THAT PRODUCES OVER 90% OF THE POWER NEEDED TO RUN THE 30,000SQM (320,000 SQFT) FACILITY WITH CLEAN RENEWABLE SOLAR ENERGY

AE: UAE regional office built to near Net Zero qualifications

AU HQ: Refurbished 1880's locomotive workshop

US HQ: US Green Building Council LEED CI Platinum Certified

US: EPA Green Power Partner

US HQ: Energy Star Certified Building

CA HQ: Canadian Green Building Council LEED CI Gold Certified

All North American Facilities purchase 100% wind power (when not produced on site with solar)

Globally, all facilities follow LEED EBOM practices including green cleaning, and IPM

95%+ of waste is diverted from landfills at all Priority Worldwide facilities

Paper products are 100% made from recycled fibers

Marketing materials are recycled, organic, eco-friendly

Carbon credits purchased to offset activities

Green Supply Chain Management and Consulting

Priority Worldwide crating facilities use 90%+ FSC/SFI certified wood

UN Global Compact member



HISTORY

'84

Air Cargo Transport Services, Inc.
T/A Priority Air Freight opened in
the state of Maryland



1999

Trading name changed to Priority Worldwide Services to reflect focus on global markets. Logo updated at this time

2005

Branch office opened in Los Angeles, CA

2011

Priority Worldwide first international expansion. Canadian headquarters setup in Montreal, QC Canada

2012

Branch office opened in San Antonio, TX

2013

Priority Worldwide first office in Africa opened in Bamako, Mali



2015 Priority Worldwide expansion into Niger with an office in Niamey

2016 Priority Worldwide opens second office in Mali, in Gao.
Priority Worldwide expansion into Togo with an office in Lome

2017 Priority Worldwide expansion into The Middle East with the opening of a new office in Beirut, Lebanon

2018 Corporate rebranding begins with a new logo and change of our trading name to Priority Worldwide / Priorité Mondiale
Priority Worldwide opens offices in 3 new West African countries: Benin (Cotonou), Burkina Faso (Ouagadougou) and Senegal (Dakar)
Priority Worldwide opens our first European office in Tuzla, Bosnia and first Central African office in Ndjamen, Chad

2021 Priority Worldwide opens offices in Dubai, UAE and Bangui, Central African Republic

2023 Priority Worldwide opens offices in Australia and The United Kingdom

2024 Priority Worldwide begins our expansion into East Africa opening offices in Dar es Salaam, Tanzania and Nairobi, Kenya

2024

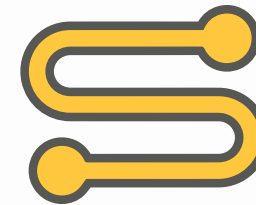
AND BEYOND WE'LL BE WHERE YOU NEED US

SUPPLY CHAIN ACCOUNTABILITY



MEASUREMENT & ANALYTICS

Accredited logistics emissions calculations and insights



FREIGHT EMISSIONS CALCULATOR

Experience how easy it is to measure freight emissions



OFFSETTING

Curated portfolios of high quality offsets and carbon removals technologies

- Smart Freight Centre (SFC) Approved emissions measurement tool
- PLEDGE emission platform member
- WCA ECO program approved member
- Directly integrated into Priority Worldwide's Cargowise One TMS platform
- UN Global Compact member



**SAFETY &
SUSTAINABILITY**

PRIORITY WORLDWIDE BECOMES A PARTICIPANT SIGNATORY OF UN GLOBAL COMPACT

The Ten Principles of the United Nations Global Compact are derived from: the Universal Declaration of Human Rights, the International Labour Organization's Declaration on Fundamental Principles and Rights at Work, the Rio Declaration on Environment and Development, and the United Nations Convention Against Corruption.

PRIORITY WORLDWIDE IS SIGNATORY TO THE UN GLOBAL COMPACT. THE COMMITMENT TO THE TEN GUIDING PRINCIPLES ALIGNS PERFECTLY WITH OUR CORPORATE VALUES.



HUMAN RIGHTS



LABOUR



ENVIRONMENT



ANTI-CORRUPTION

SUMMARY OF CAPABILITIES

Priority Worldwide is a licensed customs broker in most of our overseas locations and maintains strategic partnerships in all other countries across the globe.

Priority Worldwide maintains the highest level of compliance with global aviation security regimes, including operating our own cargo screening facilities and maintaining AEO, CTPAT & PIP compliance.

Priority Worldwide operates or maintains partnerships with warehouses across the globe. Capabilities include customs bonded, GDP compliant temp control and secure facilities.

Priority Worldwide is an IATA (International Air Transportation Association) approved & licensed OTI (Ocean Transportation Intermediary) freight forwarder and NVOCC.

Priority Worldwide offers door-to-door service, to/from anywhere in the world via our global network of strategic partners & agents.

On-line booking, tracking, customs, inventory management and reporting capabilities through Priority Worldwide web portal.

Priority Worldwide is open and staffed with operations personnel 24 hours per day.

All Priority Worldwide global offices are centrally linked with a state of the art cloud based computing platform.



SERVICES



International Air Freight



International Sea Freight



Domestic Transportation



Project Cargo



Warehousing & Inventory Control



Charter Services



Packing, Crating and Dangerous Goods Services



Customs Brokerage Services



Trace Certified, Compliance Team



24/7 NFO/ Hand Carry / AOG



MARKET TRENDS



Priority Worldwide is a global logistics company focusing on providing secure & compliant services in the most challenging global locations.

[ER Landing Page](#)

[Latest News Updates](#)



Priority Worldwide has a dedicated site to keep our partners up to date with the latest international events.

**Ukraine
Emergency
Response**
Delivering by charter
air during the crisis

**Covid-19
Response**
Vital supply chain
assistance during
the pandemic

COMPLIANCE, HEALTH, SAFETY & ENVIRONMENT

Compliance underpins every function of our business due to the nature of our clientele and business operations. Extensive training, certifications and a focus on continuous improvement are key to the successful partnerships we create.

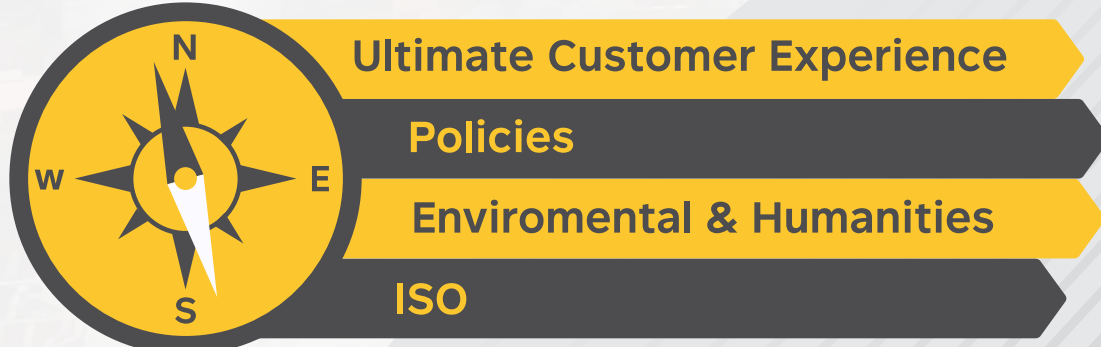
Security: Extensive training and procedures to ensure maritime, aviation, customs and additional regulatory body security requirements are met. CIO in place with specific defense cyber security background.

Health & Safety: Ongoing training to ensure direct staff and facility safety procedures are compliant and effective. Documented programs in place to ensure all supply chain partners are compliant, including human trafficking, child labour, etc.

Compliance: Corporate Director of Compliance oversees onboarding, continuing education and regulatory compliance including (ITAR, FCPA, Customs, CTPAT/PIP, etc.)

Contractor Management: Trade Lane Managers are responsible for documented vetting of all supply chain partners

Quality Management: Comprehensive internal and external audits, actively managed improvement plan and training measured and maintained through our ISO 9001:2015 certification.



FREIGHT FORWARD > PEOPLE



eAdapter

Enables seamless integrations between Priority Worldwide and our clients.



The Single-Platform Solution That Puts Productivity at the Center of the Supply Chain

Priority Worldwide has adopted CargoWise One (CW1) as our enterprise system globally. CargoWise One is a single-platform software solution designed to increase productivity and improve integration,

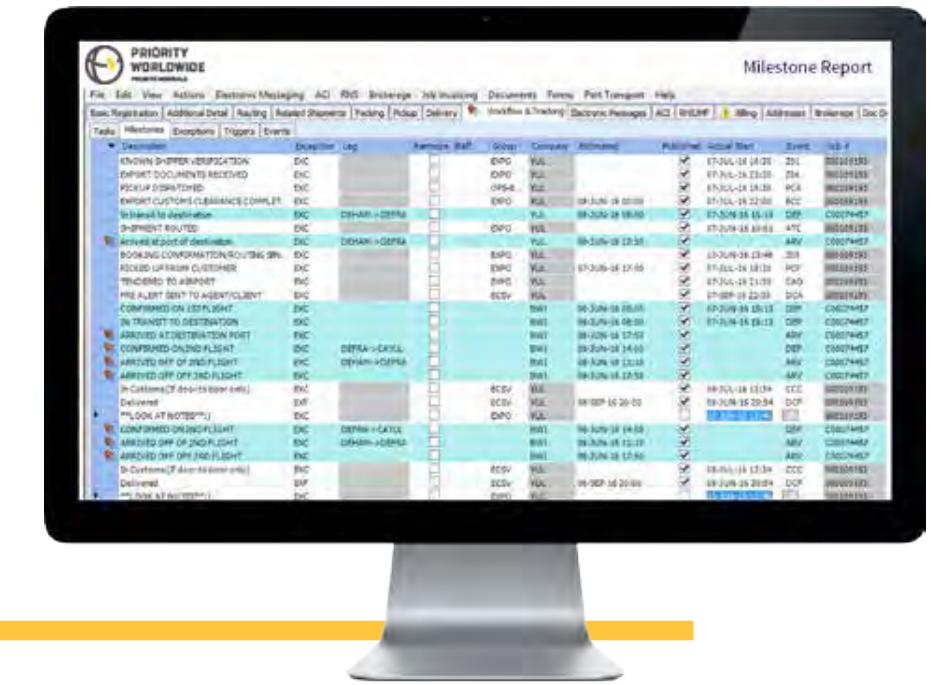
automation, and communication within the supply chain. It integrates with our customers and partners, streamlining processes and increasing efficiency, visibility and profitability.

REPORTING FOR LOGISTICS MADE EASY

Priority Worldwide offers a range of reporting that brings your business data together on a single cloud-based, platform, delivering you the business intelligence to enable a better decision making process and stronger business performance for our clients.

AUTOMATED SHIPMENT MILESTONE UPDATES

- To Email or Phone 24/7/365
- Updated information at each movement milestone.
- Creating stronger asset visibility at all times.
- Improves business performance and planning.



AUTOMATED DAILY STATUS REPORTS

- Allowing client to determine inventory cost and cost of carriage.
- Provides visibility to the total supply chain.
- Drives down costs.
- Improves productivity.
- Cleaner forecasting and budgeting.



AUTOMATED COST AND TRANSIT REPORTS

- Providing a global summary of client's assets in-transit.
- Daily summary of activity displays your global activity in a single snapshot.
- Drives stronger collaboration within your business.
- Enables stronger inventory forecasting and drives a more powerful business performance.



NORTH AMERICA



Vancouver, BC
Seattle, WA

San Francisco, CA

Los Angeles, CA

Dallas, TX

San Antonio, TX

Atlanta, GA

Tampa, FL

Chicago, IL
Washington, DC

Buffalo, NY

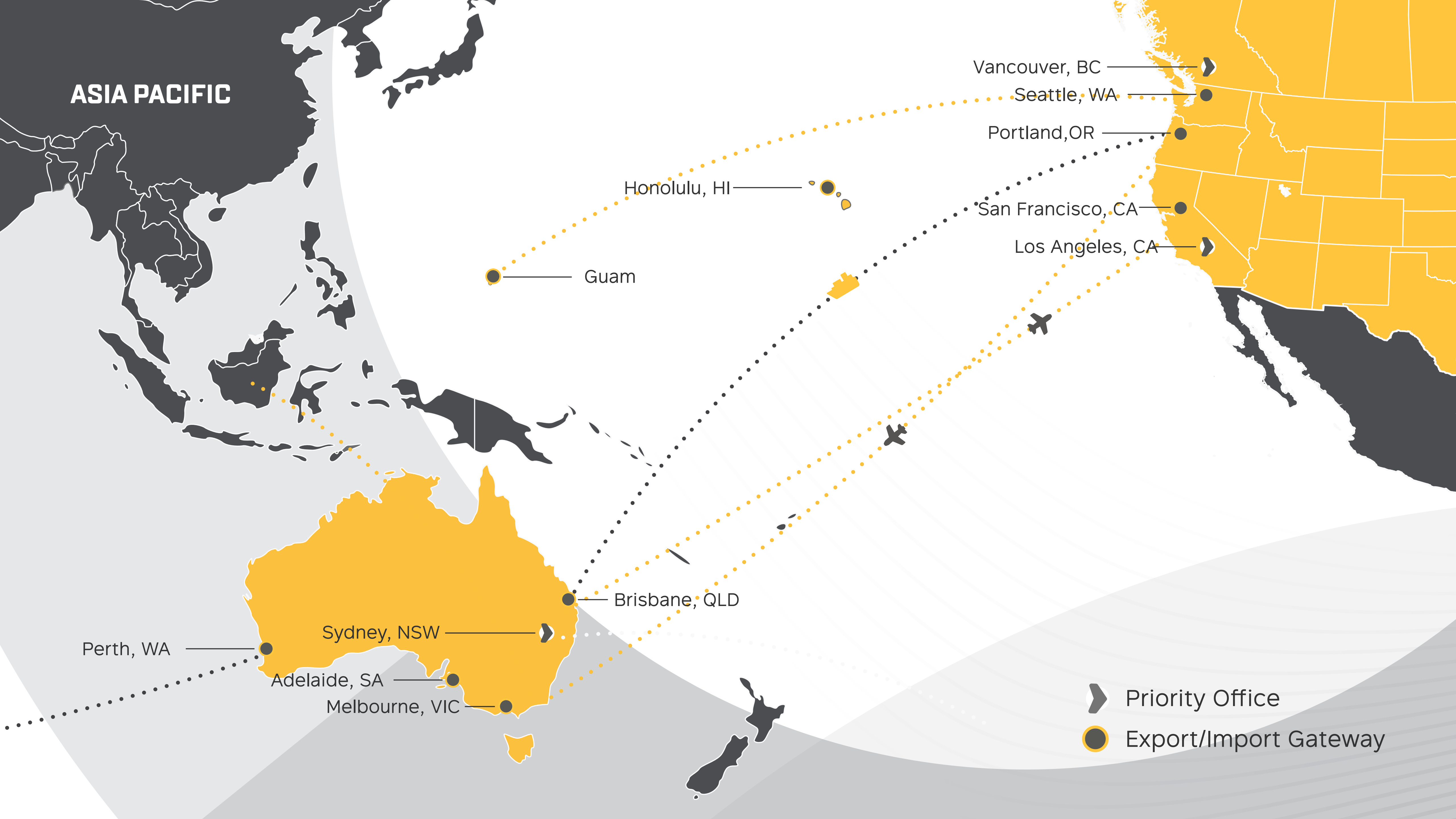
Toronto, ON

Montreal, QC

▶ Priority Office

● Export/Import Gateway

ASIA PACIFIC



EUROPE AND MIDDLE EAST

▶ Priority Office

United Kingdom —▶

Bosnia and Herzegovina

Lebanon —▶

▶ UAE





**PRIORITY
WORLDWIDE**
PRIORITÉ MONDIALE

North America
Corporate and trade lane
management

Dubai, UAE
African Financial center

Bamako, Mali
Regional Management office

Senegal

Mali

Niger

Burkina
Faso

Chad

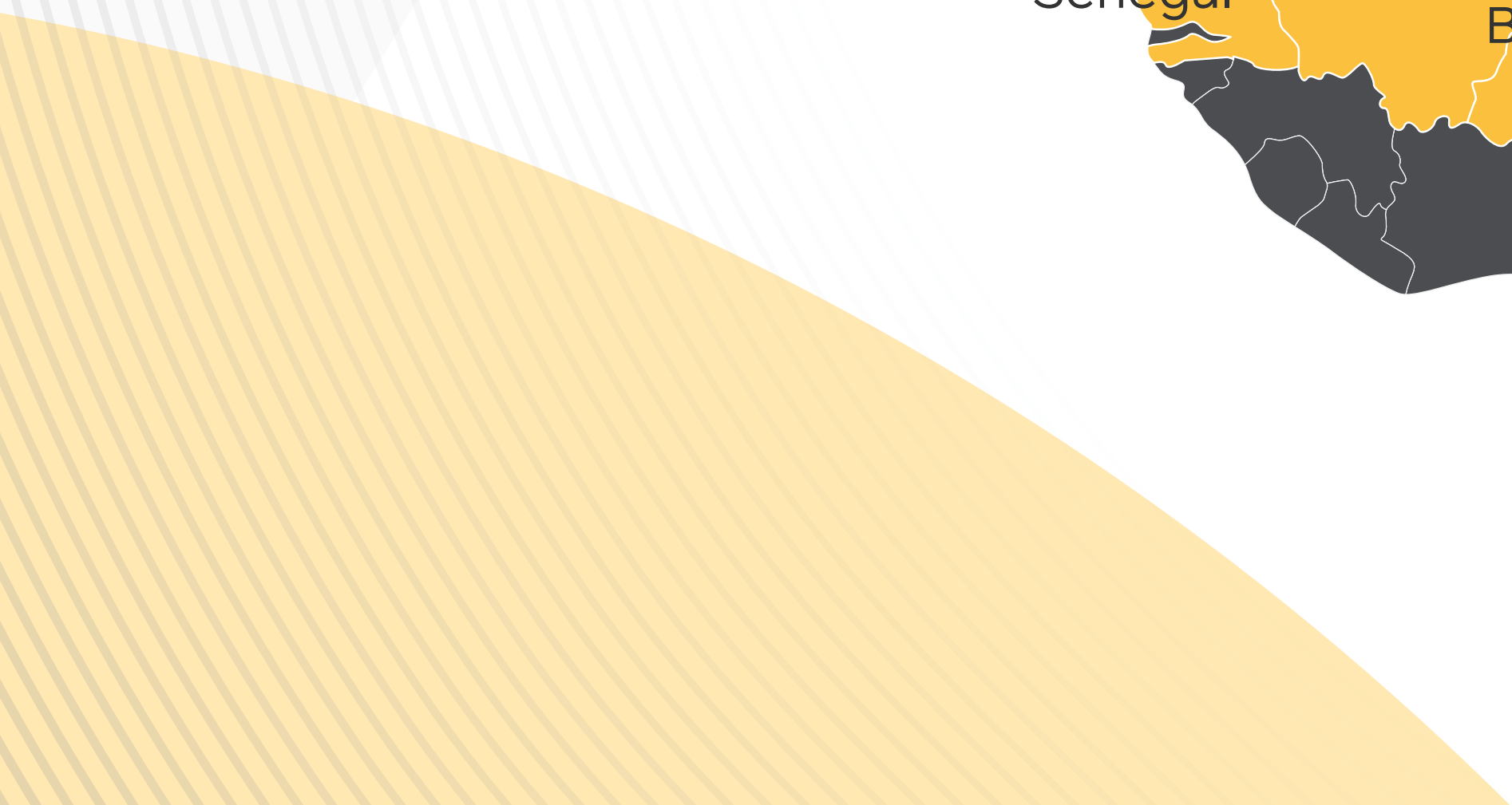
Central
African Rep.

Benin

Togo

Kenya

Tanzania



PRIORITY AFRICAN OFFICE NETWORK

▶ Priority Office

Dakar, SN

Ouagadougou BF

Bamako, ML

Niamey, NE

Ndjamena, TD

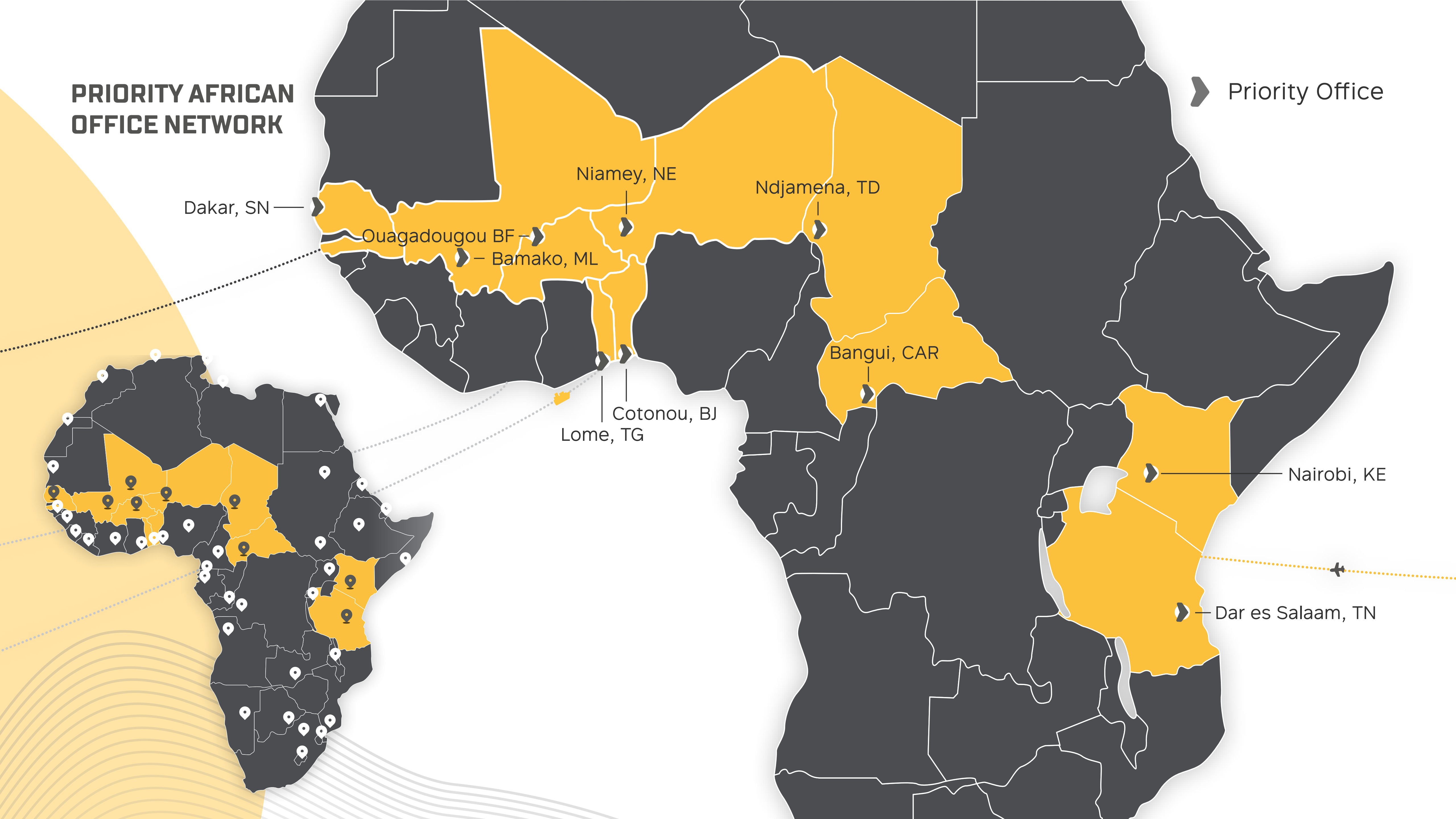
Bangui, CAR

Cotonou, BJ

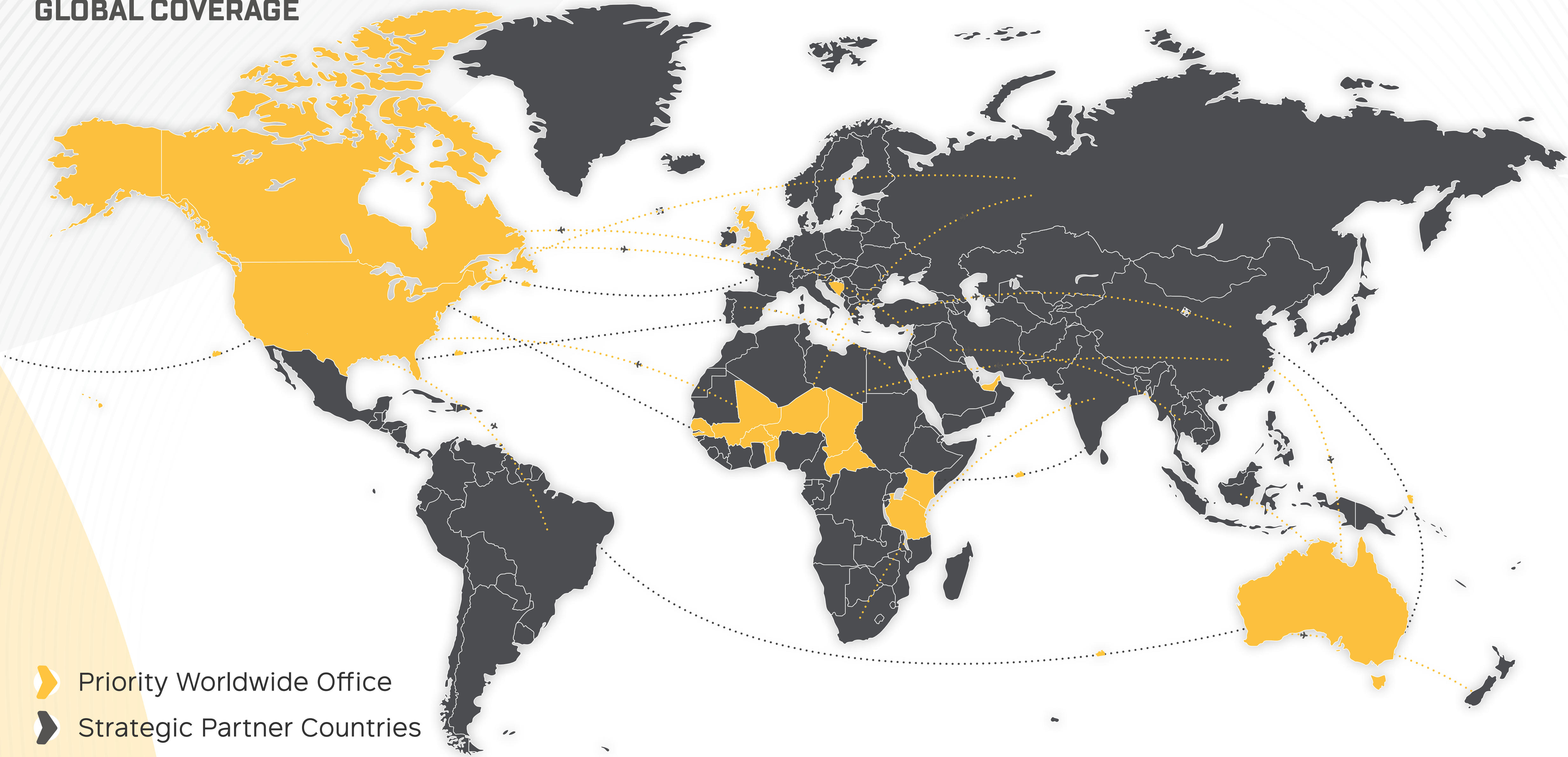
Lome, TG



Nairobi, KE

Dar es Salaam, TN



GLOBAL COVERAGE



-  Priority Worldwide Office
-  Strategic Partner Countries